



Pershore Town Council Accessibility Statement

Accessibility statement for Pershore Town Council

This accessibility statement applies to www.pershoretowncouncil.gov.uk. This website is run by Pershore Town Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- Change colours, contrast levels and fonts
- Zoom in up to 300% without the text spilling off the screen
- Navigate most of the website just using a keyboard
- Navigate most of the website using speech recognition software
- Listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

How accessible this website is

We know some parts of this website are not fully accessible:

- Headings are styled incorrectly, therefore screen readers are not able to navigate the content easily
- Content does not default to a basic format when style sheets are turned off
- Links using the words 'click here' are not helpful for those who are visually impaired
- Images placed within text content do not have text descriptions
- Some of our website cannot be navigated using just a keyboard. The main content in each page can, however links cannot. When tabbing through content, users will have to begin at the start of each page
- Whilst the website offers navigational content categorised, there is not a search bar or site map for users who require these

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille, please contact:

- Ann Dobbins – Town Clerk - townclerk@pershore-tc.gov.uk
- 01386 561561
- Town Hall, 34 High Street, Pershore, WR10 1DS

We will consider your request and get back to you within 14 days.

Reporting accessibility problems with this website

We are always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: Ann Dobbins, Town Clerk on townclerk@pershore-tc.gov.uk.

Enforcement Procedure

The equality and human rights commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No.2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you are not happy with how we respond to your complaint, contact the Equality and Advisory and Support Service (EASS) (<https://www.equalityadvisoryservice.com>)

Technical information about this website's accessibility

Pershore Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No.2) Accessibility Regulations 2018.

Compliance Status

This website is not compliant with the Web content Accessibility Guidelines version 2.1 (<https://www.w3.org/TR/WCAG21/>) AA standard. The non-compliances are listed below.

Non-accessible content

The content listed below is non-accessible for the following reasons.

Non-compliance with the accessibility regulations

Accessibility problem	WCAG 2.1 AA criteria the problem fails on	When Pershore Town Council plans to fix the issue
Incorrectly styled headings	WCAG 2.1 success criterion 1.1	March/April 2021
Content does not default to basic format when style sheets are turned off	WCAG 2.1 success criterion 1.2	March/April 2021
Links using the words 'click here'	WCAG 2.1 success criterion 1.3	March/April 2021
Images within text content do not have text descriptions	WCAG 2.1 success criterion 2.1	March/April 2021
Not all of the website can be navigated using just a keyboard	WCAG 2.1 success criterion 5.5 and 5.9	March/April 2021

No search bar or site map for users who prefer these	WCAG 2.1 success criterion 5.5 and 5.22	March/April 2021
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Content that is not within the scope of the accessibility regulations

PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. For example, room hire booking forms are published using PDF. By March 2021, we plan to either fix these or replace them with accessible HTML pages.

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 (<http://www.legislation.gov.uk/uksi/2018/952/regulation/4/made>) if they are not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards.

What we are doing to improve accessibility

Due to financial implications as a result of Covid-19, Pershore Town Council made the decision to defer website accessibility, and include it in the 2021/2022 budget. In March 2021, we will appoint an external company to re-design our website, including all possible website accessibility requirements.

Preparation of this accessibility statement

This statement was prepared on 30.07.20.

This website was last tested on 26.06.20. The test was carried out by Charlie Talbot, Deputy Town Clerk, Pershore Town Council.

We used a random approach to decide on the sample pages, and sampled the 'Homepage', 'Contact Us' page as required, then every other page. These included:

- Meetings
- Mayor and Councillors
- Pershore Youth Council
- Wetlands
- Allotments
- Room Bookings